

The TMM Price Guarantee

Texas Medical Management (TMM) guarantees that our customers will not be responsible for any bills associated with the episode of care so long as the patient complies with the following conditions below:

1. Sign and return TMM's Authorized Representative form. This allows us to resolve medical bills on your behalf.
2. Coordinate all appointments through our client services team. TMM is not obligated to pay for services arranged outside of our system.
3. Do NOT give your insurance card or related information to any medical office or facility involved in your treatment. TMM contracts directly with those involved in your care.
4. Do NOT pay or agree to directly pay for any service coordinated by TMM. We will ensure all contracted providers are paid for their services.
5. If a voucher is sent to you by TMM or your care navigator, please present the voucher at each appointment as this serves as a reminder to the medical office or facility staff that TMM will issue payment for service.
6. Contact TMM directly at 512-967-6238 should you have any questions or receive any bills directly from the doctors or facilities for services we coordinated.

I understand that failure to satisfy any of the conditions listed above will void the price guarantee and put me, or the party paying for my medical care, at risk of incurring additional costs outside of TMM's published bundle price, and responsible for such amounts.

Print patient's first and last name

Print legal guardian's name (if applicable)

Patient or legal guardian's signature

Date